

Council is committed to providing a welcoming and safe environment for Visitors and staff.

By entering this Council Facility, Visitors agree to be bound by the following Terms and Conditions:

1. Visitors must treat all staff and other Visitors with courtesy and respect.
2. Visitors will not engage in behaviour which is abusive, threatening, intimidating or inappropriate or which Council staff or an Authorised Officer otherwise deems to be unacceptable.
3. Visitors must inform Council staff directly of any concerns relating to the behaviour of others.
4. Visitors must abide by all lawful instructions or directions given by Council staff.
5. Children under 12 years of age must not be left unattended in the Facility and must at all times be under the supervision of an adult.
6. No animals, with the exception of Assistance Animals, may be brought into the Facility unless by the express permission of Council staff or an Authorised Officer.
7. Smoking within the Facility is illegal under State and Federal law. Smoking, vaping and the use of e-cigarettes are not permitted.
8. Consumption of alcohol is not permitted in the Facility without the express permission of Council or an Authorised Officer.
9. Visitors must not use illegal substances in the Facility.
10. Visitors must not conduct any petitioning, surveying or opinion polls in the Facility without the express permission of Council or an Authorised Officer.
11. Visitors must not engage in any activity, erect any signage or display any material in the Facility which:
 - 11.1 is unlawful; and/or
 - 11.2 is or may be perceived as improper, offensive, discriminatory or defamatory.
12. Visitors must not engage in photography, videoing, transmission of recording or other recording of any kind without the express permission of Council or an Authorised Officer.
13. Council will not be liable for lost or stolen property. Personal belongings must not be left unattended while on the premises.
14. Where a relevant Public Health Order is in effect, a Visitor's entry and continued access to the Facility is subject to their meeting the conditions of the Public Health Order and, in the case of any inconsistency between these Terms and Conditions and the Public Health Order, the Public Health Order will take precedence.
15. In ensuring compliance with these Terms and Conditions, Council, Council staff and its Authorised Officers reserve the right to remove and/or prohibit a person, who is in breach of these Terms and Conditions from entry into any Facility, or part of any Facility, managed or controlled by Council.
16. Council, as the owner and/or manager of the Facility, can establish further policies, guidelines and procedures regarding the conditions of entry, operation and use of the Facility under cls 59.1 and 74.3.4 of Council's Community Local Law 2017.
17. In these Terms and Conditions:

Assistance Dog	means an assistance dog within the meaning of section 4(1) of the Equal Opportunity Act 2010 (Vic).
Authorised Officer	means an authorised officer appointed by Council under section 224(1) of the Local Government Act 1989 (Vic).
Council	means City of Ballarat.
Facility	means the facility the person is in.
Public Health Order	means a public health order made under section 117 of the Public Health and Wellbeing Act 2008 (Vic).
Terms and Conditions	means these Terms and Conditions of Entry.
Visitor	means a member of the public visiting or attending the Facility.
Council Staff	Means any person who is employed by the City of Ballarat and is acting in the course of their employment

More information can be found at ballarat.vic.gov.au